



CA MEDI-CAL DENTAL ONLY: Thank you for continuing to choose Access Dental Plan for your dental benefits. This letter is to provide you with the most up to date information about the Plan.

On our website, www.premierlife.com/camedicaid, you can:

- get a copy of your Evidence of Coverage (EOC).
- view your benefits.
- find a dentist.

Call Member Services to find out who your assigned Primary Care Dentist (PCD) is. They can also help you schedule an appointment.

Your PCD can change due to:

- the PCD office is no longer able to take members.
- you asked to change your PCD.

Remember to:

- carry your ID card at all times.
- call your PCD if you are going to miss your appointment.
- make sure the Plan has all approvals in place before you get specialty services.
- refer to your EOC for details of covered services.

Member Services: Monday - Friday 8:00 am to 6:00 pm PST.

Sacramento call 877-821-3234.

Los Angeles call 888-414-4110.

Beginning on July 1, 2017, you will be required to use your dental plan's appeal procedures before you will be able to file for a state fair hearing. Federal law has changed and now requires this new process.

You are not losing your right to a state fair hearing.

Find the notice "Your Rights Under Dental Managed Care" telling you what these new rights will be online at www.premierlife.com or call Member Services for a copy.

Make sure to call your PCD to make an appointment. We would like to remind you that good oral health is essential for your overall well-being!

Thank you,

Access Dental Plan